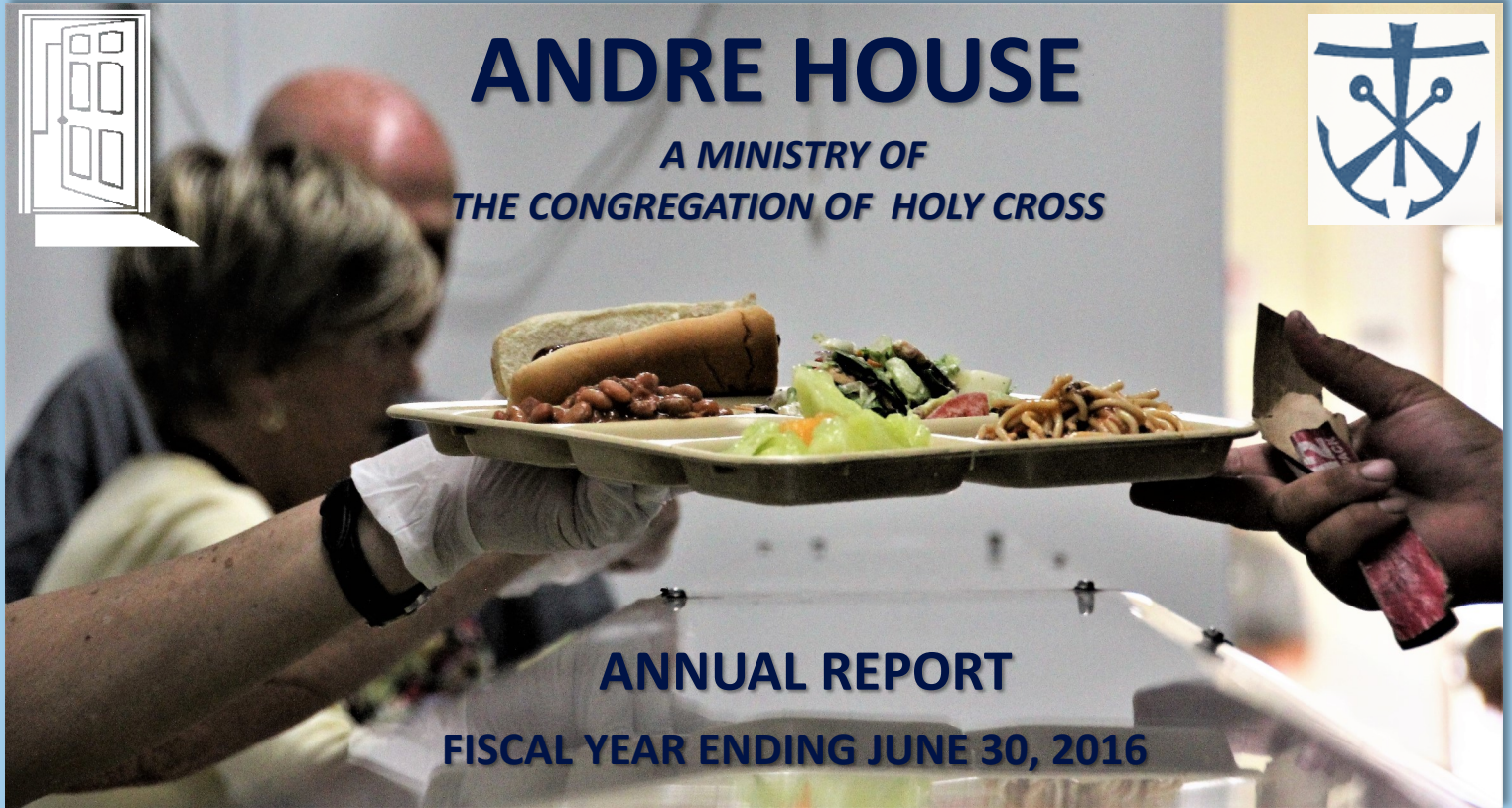


ANDRE HOUSE

A MINISTRY OF
THE CONGREGATION OF HOLY CROSS



ANNUAL REPORT

FISCAL YEAR ENDING JUNE 30, 2016

A Letter From Our Executive Director

Fr. Thomas Doyle, CSC

In the Gospel of John, immediately after Jesus provides the greatest of His commandments, “Love one another as I have loved you” (John 15:12), He invokes a moment of intimacy with his followers: “I no longer call you servants . . . I call you friends.” (John 15:15).

It is a remarkable change of status for the disciples; a promotion of unprecedented proportion. This transformation only after Jesus was certain that the disciples had both internalized the Truth that He had shared with them and that they were committed to the mission God had given them.

I don't encounter volunteers each day at Andre House, I encounter friends. I am humbled as much by the court appointed friend who shows up sheepishly for the first time as I am the by the friend who has been coming every week for 30 years. I am inspired by the friend who comes in on Saturdays to assist with showers so our guests can be washed clean. I am moved by our friends who come each week and sort through tons of clothing so guests have access to appropriate seasonal clothing in their size. I am in awe of the veterinarian who comes before work and dices

fifty pounds of onions to make savory our spaghetti sauce. I marvel at the lawyer whose actions clear the barriers so a guest can get a job and housing. I am touched by the friend who sorts invoices, writes thoughtful notes and addresses envelopes. I am grateful for the friend who took it upon himself on Fridays to organize our kitchen and create spaces and labels that allow us to find slotted spoons when we need them. I admire the friend who stands in front of the dishwasher three nights a week and is soaked head to toe at the end of the evening. I am in awe of the friend who has cooked hot dogs, potatoes, beans and hard boiled eggs every Wednesday for more than a decade. I am touched by the friend who served years, but now contributes through prayers, encouraging notes and financial support. I am speechless before a friend who quietly left Andre House a portion of their estate as a perpetual gift. I am moved to emotion by the friend who sits and holds the hand of a guest in the dining room long after dinner has been served.

Our annual report is an attempt to quantify and qualify the collective efforts of the blessed friends of Andre House. We refer to you as volunteers, but your heart, knowledge and commitment to the mission of Andre House raises the status of the way that we think of you. You are our friends. It is a privilege to share this Divine mission with you.

Fiscal 2015 -2016 was the year of the Andre House Volunteer. Our Volunteers came in all ages, backgrounds and possessed many abilities. Our volunteers did laundry, scrubbed floors, sorted and categorized donated clothing, made phone calls, led prayers, listened to problems, wiped away tears, chopped tons of vegetables, sanitized tables, set up chairs, shredded turkey, made coffee and Andre-cino, dispensed condiments, did the spaghetti dance, washed dishes, washed the feet of our guests and nourished the souls and bodies of our guests by sharing a warm smile, a hot meal and the joy of Christ. Our Volunteers are Andre House!



VOLUNTEER HUB

software was introduced in September 2015, streamlining online volunteer registration

“At this point in my life I wanted to use some of my time to benefit those less fortunate. Serving at Andre House gives me that chance. It’s hard for me to imagine being poor or living on the streets. Yet the Andre House guests survive because Andre House without judgement provides needed services..”

“I feel grateful that I am able to help our less fortunate citizens of our community while serving with other wonderful giving volunteers ...”

“To see the volunteers all working together to help the needy is heartwarming and empowering. I really felt like we were making a difference. The people were so happy to get a warm meal and several people thanked us and were so grateful...”



26,675 volunteer hours were donated since September 1, 2015

182,415 meals were served at **313** evening dinner services

“The Lord has placed me in a mission that will allow me to grow emotionally, spiritually and in all other ways that will allow me to be a more faithfully humble human being...”

“What always amazes me is that no matter how many volunteers show up to help, food gets prepared, people get their dinner and the place gets cleaned up...”

“Andre House inspires an amazing sense of community and gives all volunteers the opportunity to really connect with the homeless population in Phoenix. This organization completely changed the way I thought about this population and made me realize that I love this kind of work. ..”

138 Corporate, Community, Church and School groups engaged

“I feel a bit selfish sometimes because I feel that I get more out of it than I give. I do not get a chance to do it as much as I would like, but each time I have volunteered it I felt that I gained far more than I gave...”

“Even though we never knew what personalities could walk through the door, my experience was always a good one. Andre House has a wonderful way of making everyone feel at home and welcomed...”

“It is amazing how assisting with the preparation of a meal, serving and cleaning up with the wonderful staff of Andre House can humble your soul. It is so rewarding to help supply the needed nourishment to those who cannot supply it for themselves. We all have a story and it defines who we are today and hopefully helps us mold ourselves in to a better person tomorrow...”

4,230 volunteers registered online since September 1st, 2015.

Revenues¹

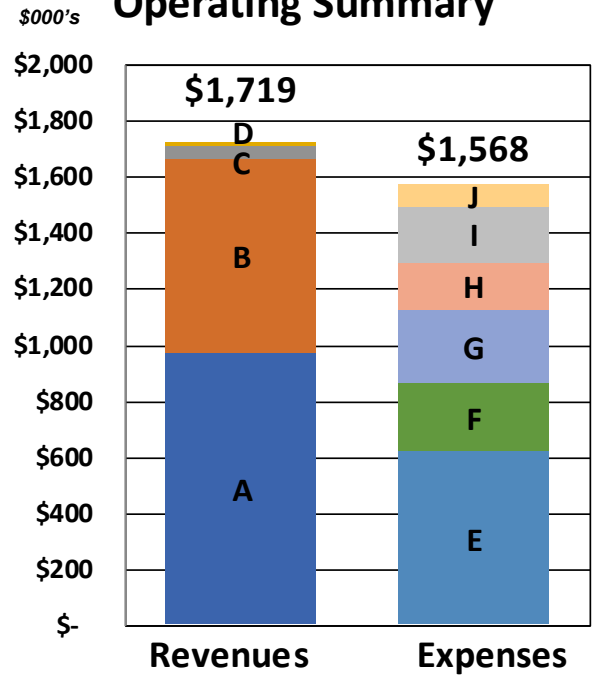
A	Donor Contributions ²	\$ 971,493	56%
B	In-Kind Items & Services ³	687,733	40%
C	Net Investment Income ⁴	52,629	3%
D	Other Income ⁵	6,813	1%
TOTAL		\$ 1,718,668	100%

Expenses¹

E	Meal Service ⁶	\$ 616,841	39%
F	Clothing Closet ⁷	245,316	16%
G	Welfare Activities ⁸	262,050	17%
H	Housing ⁹	170,118	11%
I	Management & General	198,879	13%
J	Fundraising	74,495	4%
TOTAL		\$ 1,567,699	100%

Increase in Net Assets¹		\$ 150,969	9%
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Operating Summary



FINANCIAL SUMMARY

Andre House was blessed to be able to entirely finance its operating needs with FY 2016 contributions & income, and generate a 9% surplus to contribute towards capital expenditures of \$172,244. The primary capital outlay of \$127,642 was for an air conditioning and heating system. Andre House can now offer our guests relief from the extreme desert temperatures as well as provide improved working conditions for our daily volunteers and staff. Additional fixed assets acquired in FY 2016 included a new oven/range, ice machine and coffee machine.

Our nightly dinner service continued to be our largest ministry throughout FY 2016 at a meal count of 581 meals/night and an average meal cost of \$1.92 per meal¹⁰. Our transitional housing ministry provided stable living conditions for 18 men while working and looking for independent housing with an average stay of 81 days. Our management and fundraising expenses remained very economical at just 17% of total expenses. This is possible only with the 154,000 lb. of food provided by St. Mary's Food Bank Alliance, and the 50,000 hours donated by our dedicated volunteers and Core Team members. In FY 2016, we were able to provide each of our 5 Core Team members with a \$7,500 education award along with living accommodations, optional health benefits, and a monthly living stipend.

¹Revenue, expense and net asset information is derived from the complete reviewed financial statements for the fiscal year ended June 30, 2016.

²Donor Contributions includes financial contributions from individuals, families, parishes, companies, foundations, estates and other organizations. Andre House does not receive any government contributions of any kind. All donor contributions except for \$250,414 were unrestricted, of which \$196,700 were released from restriction in FY 2016.

³In-Kind Items & Services includes the value of donated food, clothing, automobiles, & fixed assets as well as the value of professional, administrative and Core Team services. In-Kind Services does not include the estimated value of volunteer time.

⁴Net Investment Income includes realized and unrealized gains and losses, dividend, and interest income less related fees.

⁵Other Income includes primarily fees charged to the Veterans Association for the rental of office space, and fees charged to guests for locker rentals.

⁶Meal Service includes food, personnel and overhead costs associated with our nightly dinner service.

⁷Clothing Closet includes the estimated value of donated clothing, personnel and overhead costs related to the clothing closet ministry.

⁸Welfare Activities includes material, personnel and overhead costs related to the laundry, showers, office, locker and all other ministries not related to meal service, clothing, or transitional housing.

⁹Housing includes operating, personnel and overhead costs of the transitional housing program for men transitioning out of homelessness into independent living as well as the operating, personnel and overhead costs of the Core Staff houses.

¹⁰The average meal cost of \$1.92 excludes the estimated value of donated food. If the cost of donated food valued at \$1.00 per pound is included, the average meal cost equals \$3.38.



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Core Staff 2016-2017

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Megan McCormick
Tyler McGehee
Lindsey Myers
Cooper Nagaki
Debbie Shane

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Treasurer

Br. Richard Armstrong, CSC

**Director of Finance
and Administration**

Jay Minich

**Director of Volunteer Services
and Communications**

Elizabeth Wunsch

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