

ANDRE HOUSE

A ministry of the Congregation of Holy Cross



Annual Report

Fiscal Year Ended June 30, 2015

Dear friends of Andre House,

An organization's mission statement and income statement use slightly different language, but they should tell the exact same story. In my sixteen years as a priest, I have never experienced a setting where the high rhetoric of the mission is executed so literally in its operations and finances. Through the 30 years of integrity and hard work of the Directors, Core Team, Board Members, Staff and Volunteers, I inherited the leadership of the faith-infused DNA of Andre House. Andre House is a sight to behold!

The following pages are an attempt to produce the first annual report for Andre House. It is my hope that the data and narratives give you a sense of both what has been accomplished through Andre House as well as how it has been accomplished. The generosity of our Core Team, the volunteers and our benefactors could not be overstated. We are blessed, and I am inspired each day when I see the zeal of the community that carries out the mission of Andre House. I am consumed by gratitude when I consider all that we have done together.

There is no greater nor more humble hero of Andre House than Brother Richard Armstrong, CSC. He has served Andre House for 29 years and this year, he celebrated his 50th Jubilee as a Holy Cross Brother. He rises at 5:00 AM every morning and opens the building, he carries 50 pound bags of potatoes, he offers spiritual wisdom and he has long been the steward and financial conscience of the Andre House community. I dedicate this first annual report to him.

It's hard to generalize why there is so much dislocation among our guests. As I arrived two hours before we opened one morning, a social worker was dropping off a blind man at our door. She asked the man if he wanted her to wait with him. The man responded, "No thank you. Andre House will open. The staff will get me." It is your dedication, and your prayers and your financial support that give "blind confidence" to the hundreds of thousands that we serve; confidence that the Andre House doors will open, and we will be here to welcome.

Together, we have accomplished so much in the past year. There is much waiting for us to do. Let me close with my profound thanks for your support of Andre House and words from Fr. Basil Moreau, CSC, the founder of the Congregation of Holy Cross. *"Let us ask this good Savior for a humble heart which know its origin in nothing, a gentle heart which knows how to contain itself, a loving heart which is compassionate to the sorrows of others and eager to relieve them. May we have a pure and faithful heart which will be faithful to its work and generous in fulfilling its obligations, obedient to the counsels of faith and the inspirations of grace."*

Peace,

Fr. Tom



Our Mission



Core Staff 2015-2016

Ellen Dowling
Therese Fossen
Jessica Luebbering
Megan McCormick
Rebecca Taylor

Executive Director

Fr. Tom Doyle, CSC

Associate Director

Fr. Chris Letikirich, CSC

Treasurer

Br. Richard Armstrong, CSC

Director of Volunteer Services and Communication

Therese Barnhart

Director of Finance and Administration

Jay Minich

Board of Directors

Fr. Tom O'Hara, CSC
Fr. Tom Doyle, CSC
Fr. Chris Letikirich, CSC
Br. Richard Armstrong, CSC
Megan Agliano
Matthew Ellsworth
Margaret Gillespie
Paul Gillespie
Mike Hanosh
Greg Herrle
Leslie Korte
Kristen Masloski
Ron Meyers
Mike Smith
Ted Willette

I was hungry and you gave me food,

I was thirsty and you gave me something to drink,

I was a stranger and you welcomed me,

I was naked and you gave me clothing,

I was sick and you took care of me,

I was in prison and you visited me.

-Matthew 25:35-36

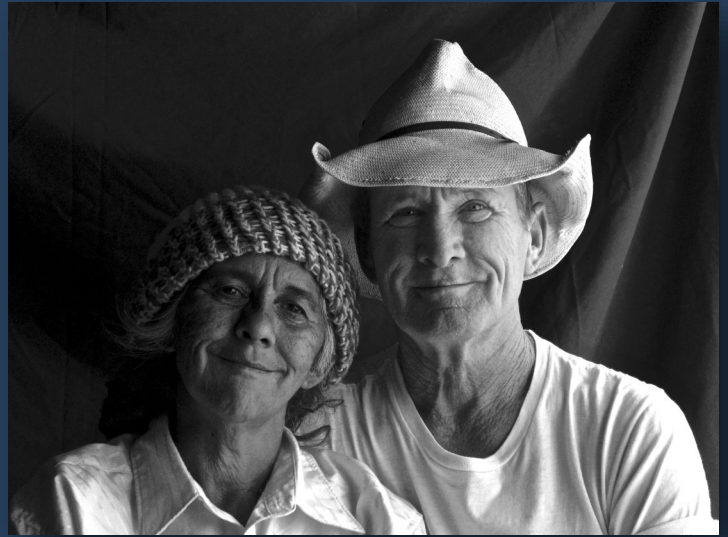
Our Services

Dinner Service

In 1984, when André House first opened, a small group of people gathered to share coffee, bread, and a bowl of soup. The soup was prepared outside on a makeshift table behind a house on Polk Street. Each evening volunteers would bring a huge pot of soup to the train tracks in downtown Phoenix and feed as many as possible. While the dinner preparation has evolved over the past 30 years, we still fondly remember that tradition as we prepare the evening meal for our guests at our Hospitality Center each evening.

Today, our nightly meal serves as the primary dinner option for men and women struggling with poverty and homelessness in Phoenix. We provide approximately 600 meals per night Saturday through Thursday. We start each meal from scratch, and with the help of approximately 35 volunteers every night, we prepare and serve a meal for all who are hungry in Central Phoenix.

183,000
meals
served

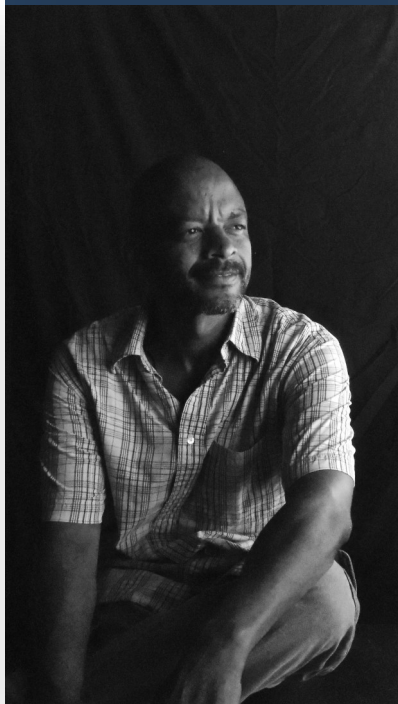


Transitional Housing

One of the many problems our guests face is a lack of stable relationships in their lives. Often parents have passed away, family is far away, or friends are hard to find. Lacking a support system can intensify feelings of hopelessness and insecurity. Having no where to turn in a time of need, many people end up homeless for a night, a week, or even longer.

Our transitional house is a place where up to 6 men can live, find stable employment, and save in order to transition from homelessness into their own apartment/housing. Guests live together in community, supporting one another on their journey and helping each other to make this challenging and rewarding transition.

27
housing
guests



Porter

St. André's main ministry as a Brother of the Congregation of

Holy Cross at Notre Dame College in Montreal was to serve as the porter (the doorman). He would welcome people to school, run errands, and serve as a minister of hospitality. Throughout the day, Br. André would interact with people, listen to their stories, and pray with them.

We at André House hope to provide a place of hospitality for our guests, particularly through the ministry called portering. It is a ministry of being present to our beloved guests, sharing conversation, stories, and life with them. The porter also welcomes volunteers who come in to serve each day, and gratefully receives donations of food, clothing and other needed items from members of the community.

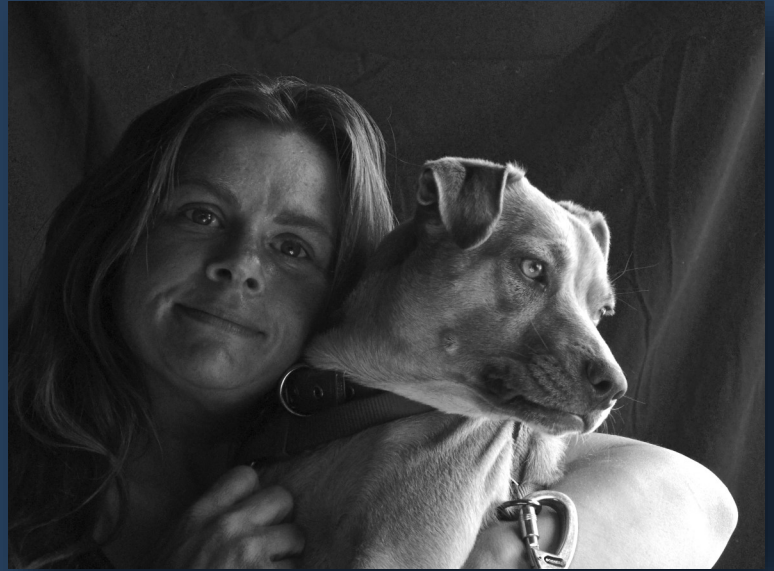


Laundry and Clothing

Approximately 35 guests are able to drop off their clothing to be laundered each week. When the guests return in the afternoon to pick up their clothing, it is clean, fresh, and folded in a bag with their name on it.

Clothing is provided free of charge to approximately 150 guests per week. All of the clothing available is donated by the many generous individuals, families, parishes, companies, and organizations who support André House.

1,800
laundry loads
7,700
clothing sets



4,000
blankets
distributed

Office

Guests can receive a variety of services in our Pascente Office such as making telephone calls, mailing letters or receiving simple pain medication, vitamins, shampoo, soap, toothbrushes, razors and other toiletries. In addition, guests may obtain a blanket—which can be a lifesaver when you have to sleep outside. It provides warmth in the winter months and protection from the hot pavement in the summer.



Showers

We provide showers to our guests five days a week to approximately 150 of our guests. When a guest uses our showers, he or she receives a towel, washcloth, soap, and other needed toiletries. Our 3 showers are individual units, which give our guests the privacy and dignity they deserve. Our dedicated staff and volunteers maintain the cleanliness of these units, and our showers continue to be a very highly demanded, and needed, service.

7,300
showers

Lockers

Lockers are available to our guests for a nominal fee of a \$4 per month plus a \$10 key/lock deposit. This is the ONLY service for which a fee is charged at André House. These lockers offer a safe place to store possessions that guests would otherwise have to carry all day long, to job interviews, to work, etc. Consistently maintaining documents, backpacks, medications and other key possessions is one of the greatest challenges of homelessness. We are very grateful to have this service available for our guests.

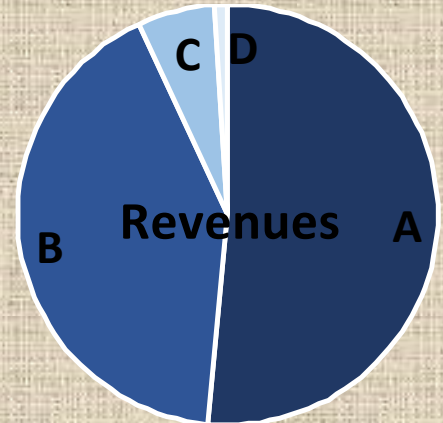
97
lockers





Fiscal 2015 Revenues

A	Donor Contributions ¹	51%	\$ 856,740
B	In-Kind Items & Services ²	42%	\$ 692,971
C	Net Investment Income ³	6%	\$98,976
D	Other Income ⁴	1%	\$ 15,995
TOTAL REVENUES			\$ 1,664,682



Through the generosity and kindness of thousands of donors and volunteers committed to improving the lives of our beloved guests, Andre House was able to entirely finance its operating needs in FY 2015, and generate a significant surplus to continue carrying out our mission of mercy moving forward. As a result of these donations, we were able to provide our guests with 183,000 meals, 7,700 sets of clothing, 7,300 showers, 1,800 laundry loads, 4,000 blankets, 97 lockers, and 27 transitional housing opportunities. This was truly a blessing indeed.

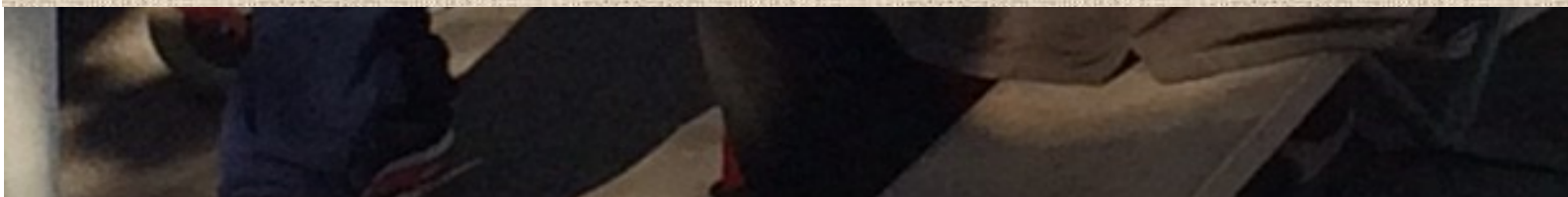
In addition to financing our operating costs, Andre House made \$63,000 of needed capital improvements with these generous donor contributions, including new plumbing/piping in the hospitality center, a new cargo van to drive daily to St. Mary's Food Bank, and new washers and dryers for our guest laundry service in the hospitality center.

¹Donor Contributions includes financial contributions from individuals, families, parishes, companies, foundations, estates and other organizations. Andre House does not receive any government contributions of any kind. All donor contributions except for \$1,165 were unrestricted.

²In-Kind Items & Services includes the value of donated food, clothing, automobiles, & financial assets as well as the value of professional, administrative and Core Team services. In-Kind Services does not include the estimated value of volunteer time.

³Net Investment Income includes realized and unrealized gains and losses, dividend, and interest income on financial assets Andre House maintains.

⁴Other Income includes primarily net gains from the sale of donated vehicles, fees charged to the Veterans Association for the rental of office space, and fees charged to guests for locker rentals.



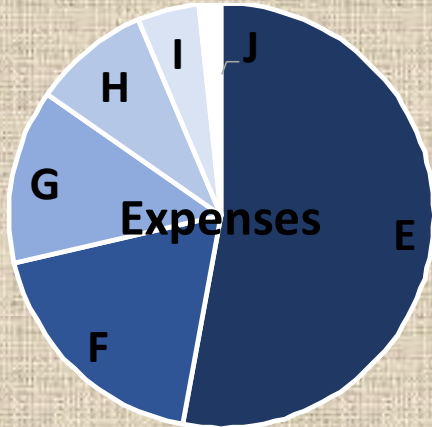


Fiscal 2015 Expenses

E Meal Service ⁵	53%	\$ 699,169
F Clothing Closet ⁶	18%	\$ 243,666
G Welfare Activities ⁷	13%	\$ 176,033
H Transitional Housing ⁸	9%	\$ 116,651
I Management & General	5%	\$ 62,515
J Fundraising	2%	\$ 22,915
TOTAL EXPENSES		\$ 1,320,949

Our nightly dinner service continued to be our primary ministry throughout FY 2015, serving 603 meals/night at an average cost of \$1.24 per meal⁹. Our management & general and fundraising expenses remained very economical at just 7% of total expenses. This is possible only with the 45,000+ hours donated by thousands of committed volunteers, and our extremely dedicated Core Team members.

Each year, Andre House Core Team members make a one year service commitment (with an optional renewal for a second year), and receive living accommodations, health benefits, a small monthly stipend and an education award of \$5,500 to be used towards outstanding student debt or future higher education costs. In FY 2016, the education award will be raised to \$7,500 per Core Team member to help offset rising higher education costs.



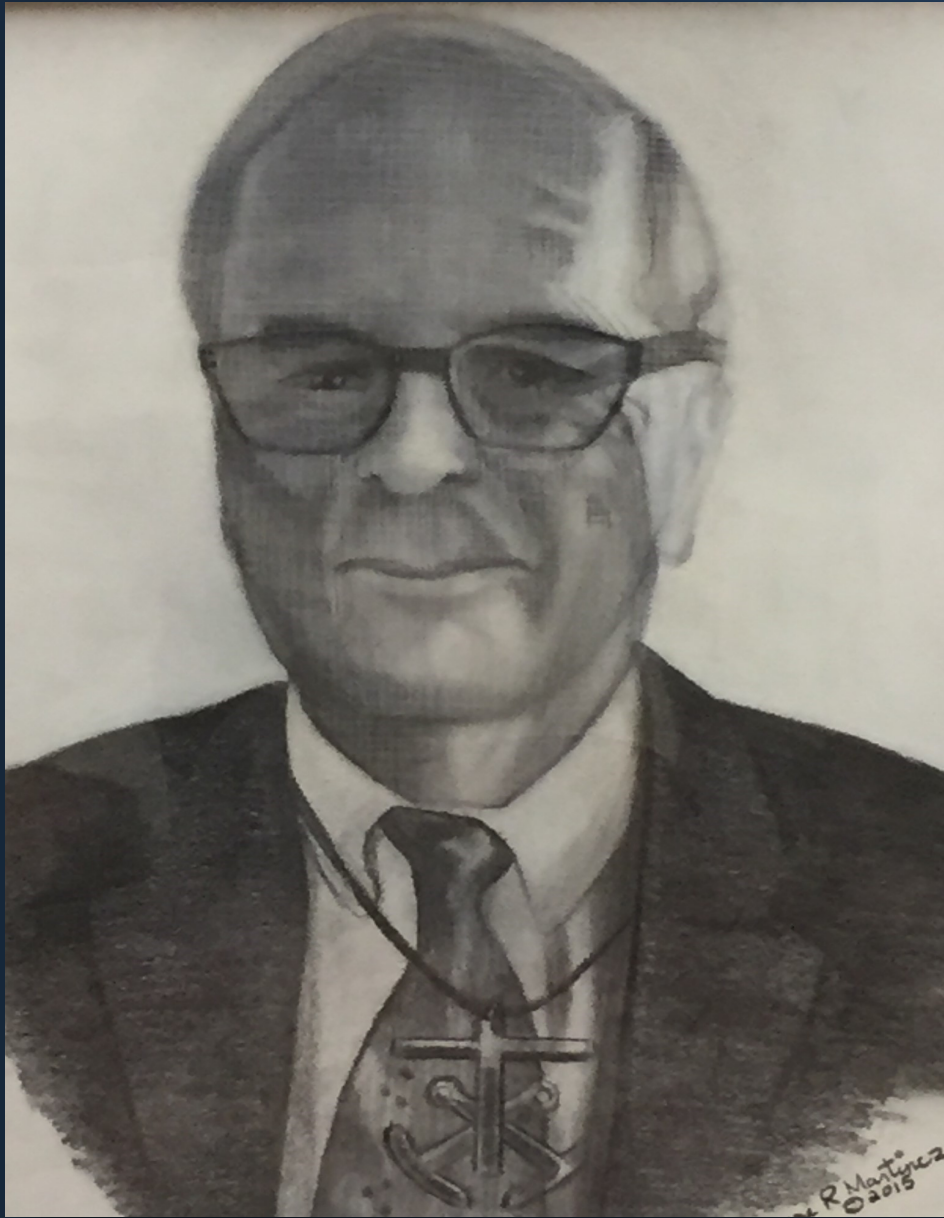
⁵Meal Service includes food, personnel and overhead costs associated with our nightly dinner service.

⁶Clothing Closet includes the estimated value of donated clothing, personnel and overhead costs related to the clothing closet ministry.

⁷Welfare Activities includes material, personnel and overhead costs related to the laundry, showers, office, locker and all other ministries not related to meal service, clothing, or transitional housing.

⁸Transitional Housing includes operating, personnel and overhead costs of the housing program used to provide temporary housing to men transitioning out of homelessness into independent living.

⁹The average meal cost of \$1.24 excludes the estimated value of donated food. If the cost of donated food valued at \$1 per pound is included, the average meal cost equals \$3.75



Br. Richard Armstrong, C.S.C.
Sketch by Eugene Martinez, Andre House Guest

Andre House of Hospitality

Hospitality Center: 213 S. 11th Avenue, Phoenix, AZ 85007

Mailing Address: P.O. Box 2014, Phoenix, AZ 85001

Phone: (602) 255-0580

www.andrehouse.org



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