

# DONATION DRIVE FAQ

## What types of items should I donate?

Andre House serves people experiencing homelessness, so items of practical use that meet basic needs such as hygiene items, clothing, blankets, backpacks are needed year round. **Please reference the wish list** included in this kit for a complete list of specific needs and contact Andre House before your drive to see what's at the top of our most needed list.



## What types of items should I not donate?

Because our meal service depends on consistent mass quantities of specific types of food, **food donations are accepted on a case by case basis and generally not recommended.** We typically accept mass quantities of non-perishable snack items (think granola bars, fruit cups, single serve crackers or popcorn). **If you have food that you would like to donate to Andre House, please call ahead to find out if we can accept.** Also, consider donating food to St. Mary's Food Bank our community partner who supplies much of our food.

## Items we reject upon arrival:

High heel shoes

Elegant women's clothing

Pajamas/Bathrobes

Children's clothing

Toys

Inappropriate clothing (disrespectful, alcohol, drug, sex themes, etc.)

Clothing with business labels that would enable a person to impersonate an employee

## Do you have barrels or boxes for collecting items?

No.

# DONATION DRIVE FAQ (CONT.)



## How do I get my donations to you?

Donations can be dropped off at Andre House Monday-Thursday 10:30AM-12PM and 1:30PM-4PM. We strongly encourage weekday drop offs but we do accept donations on weekends as well-Saturdays and Sundays 1:30PM-4PM. No appointment needed for drop off, but if you have a large donation (full bed of a pickup truck, full minivan or SUV), please let us know in advance so we can prepare with the appropriate staff. Delivery notification can be made by e-mailing [thoffler@andrehouse.org](mailto:thoffler@andrehouse.org) or by calling 602-663-4219

## Can I donate money?

Yes! Monetary donations are the most efficient and effective way to support our work. Andre House receives no money from federal, state, county or municipal entities and we rely on the generous support of individual and corporate donors and private foundations. Donations can be made at [www.andrehouse.org/donate](http://www.andrehouse.org/donate) or can be mailed to Andre House C/O Development PO Box 2014, Phoenix, AZ 85001.

*Please note: if you collect cash as part of a raffle, these are ticket purchases not donations and receipts cannot be issued. Raffles and other lottery-type activities are not tax-deductible.*

***Is your question not answered in this guide?***

***E-mail [thoffler@andrehouse.org](mailto:thoffler@andrehouse.org) or call us at 602-663-4219 with questions.***